## eCourts Guardianship Case Management Basics

## Login:

Your User ID is either your first and last name OR your FA login.

## Examples:

janedoe
cadoe0

If you need to P-Synch or to reset your password, follow the instructions on this screen.


The New Jersey Judiciary is implementing a multi-phase operational effort to enable more secure user access to Judiciary web-based applications. The first phase, effective August 13, 2018, requires all registered users to reset their passwords every 90 days. Users will need to update their password and answer three security questions using our system called "P-Synch." Anyone accessing CAMS, CLE, CCATS, CLERKSHP, JACS, FMFA, eCDD, MCI ( FMFA, EDATA affected, Answering the three security questions will assist in recovering forgotten passwords without the need to

When you use P-Synch for the first time, you will be required to: (1) select and answer three new security questions and (2) select a new password. Please make sure that you complete both steps.
The Judiciary is incrementally implementing this policy by expiring groups of users' passwords, any user whose password has expired must update their password through P-Synch before they can access the Judiciary's applications.

If you would like to reset your password now to avoid problems with accessing our systems, Click here for P-Synch.
Should you have any questions, please contact the Superior Court Clerk's Office at 609-421-6100.
For Login Help, click "Reset Password" or to request information about your existing ID click "Request User ID Information".
Internet Explorer Version Issue: There is a known issue with Internet Explorer Version 11 running on Windows 10 which is causing users to attempt to login multiple times unsuccessfully. If you encounter this issue, please use another browser (e.g., Chrome, Microsoft Edge, Safari, Firefox).

If you are receiving $i_{i}^{1} 1 / 2$ Authentication Failedie ${ }^{1} / 2$ error message after logging in, please perform the following steps in order to reset your password:

1. Click the Reset Password button
2. Follow P-Synch instructions
to successfully login after resetting your password, please contact the Help Desk
at 609-421-6100 and someone will assist you.
Reset Password Request User ID Information




## NJCourts

New Jersey Courts
eCourts Guardianship Case Management Basics
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Case Management contains
2 sub-tabs:

1) Case Search
2) Report Review (for details refer to the Report Review reference guide)

This manual focuses on searching for, viewing and/or updating cases in eCourts.

Cases can be searched by Docket Number or Incapacitated Person (full or partial name search).

NOTE: always click 'Search' after entering name search criteria. Hitting the 'Enter' key results in an error message:County Dockett is Required

Judiciary eCourts System - Guardianship

## New Jersey Courts



Manage Case
Only alphabetic characters can be entered in name fields.

Search for County Docket Number (exact): ${ }^{*} \square \quad$ Search
OR
Search for Incapacitated Person: *First Name wi * Last Name wal x Reset Search

## Multiple search results:

If there are multiple cases that fit your search criteria they will display in 'Search Results':

- Select the radio button for the appropriate case to be directed to the Manage Case screen for that case, then click 'Continue'; OR
- Click the hyperlink for the Docket Number to be directed to the Case Jacket for that case

NOTE: The results will display cases from all counties, but users can only access cases from the county or counties in which they are authorized to work.

## Manage Case

Only alphabetic characters can be entered in name fields.
Search for County Docket Number (exact):
$\square$ Search

OR

| Search for Incapacitated Person: |  |  |  | * Last Name w |  | Search |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Search Results |  |  |  |  |  |  |  |  |
| Select | County | County Docket \# | IP First Name | IP Middle Name | IP Last Name | Filed Date | DOB | Case Status |
| $\bigcirc$ | BERGEN | P-0909-2016 | WILLIAM |  | WILLIAMS | 12/31/2016 |  | ACTIVE |
| $\bigcirc$ | CAPE MAY | 19-100 | WILMA |  | WILLARD | 01/01/2019 | 01/01/1966 | ACTIVE |
| $\bigcirc$ | BERGEN | P-456-20 | WILLIAM |  | WATTS | 01/08/2020 |  | ACTIVE |
| $\bigcirc$ | MIDDLESEX | $\underline{624555}$ | WILLIAM |  | WINTER | 01/07/2020 |  | ACTIVE |

## NJCourts

New Jersey Courts

## eCourts Guardianship Case Management Basics

## Manage Case

Each case has the following sections or "twisties":

- Case Details
- Judgment
- Estate Value
- Incapacitated Person (IP) Profile
- IP Attorney Profile
- Guardian Profile for each guardian
- Case Action

The 'View Case Jacket' hyperlink opens the Case Jacket for the case.

The ${ }^{\text {Guardian } \oplus}$ allows users to add a guardian to the case.

Clicking 'Find New Case' returns the user to 'Case Search'.


Find New Case

eCourts Guardianship Case Management Basics

## Navigating in eCourts

A note about navigation: eCourts uses tabs. Users working in Case Management or Upload Document are in the 'eCourts' tab below the browser. Users working in Case Jacket are in the 'Case Jacket' tab.

When a user clicks the 'View Case Jacket' hyperlink, Case Jacket opens in a new tab.

To move between Case
Management and Case Jacket, click on the tabs below the browser.


Once Case Jacket is open, clicking the tab in purple above will direct the user to the Case Jacket:

| CASE JACKET |  | User: |
| :---: | :---: | :---: |
| Docket Number: P-456-20 |  |  |
| Back |  | Create Summary Report |
| IP Name: WILLIAM WATTS <br> Filed Date: 01/08/2020 <br> Guardianship Type: PERSON GENERAL(PLENARY) - <br> ESTATE GENERAL(PLENARY) | Venue: BERGEN <br> Case Status: ACTIVE Judgment Date: 02/04/2020 | Court Type: GUARDIANSHIP <br> Case Type: <br> Judge: HON. PATRICIA DELBUENO. CLEARY, J.S.C. |
| IP Others (1) |  |  |
| , WILLIAM WATTS | Party Type: INCAPACITATED PERSON | Party Status :ACTIVE |

## NJCourts

## Judgment Twisty

1) 'Initial Judgment Date' is the stamped filed date of the first judgment in the case. This field can only be changed by Program Coordinators. 'Verified Complaint Filed Date' can be updated by users BUT if the year needs to be changed due to a typo, contact your Program Coordinator.
2) Guardianship Type and Reporting Requirements as ordered in the most recent Judgment of Incapacity. These fields must be updated if this information changes.

NOTE: The overdue notices sent to guardians are based on the information captured in these fields, so it is important that this information is accurate.


## NJCourts

New Jersey Courts
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If the model Judgment of Incapacity and Appointment of Guardian(s) of Person and Estate (the "Model Judgment") is used:

- 'Guardianship Type' is located in Paragraph 1.
- 'Inventory Required' is located in Paragraph 7.
- 'Annual Report?' - this is the old form of report and is typically only used for cases with judgments prior to 2015. DO NOT select this report unless the Judgment specifically orders "annual report" OR if the Judgment requires reporting but is not specific as to form (e.g.,
 "the guardian shall file an informal accounting with the court each year on the anniversary date of the judgment").
- 'Well-Being Report?' is located in Paragraph 8.


## NJCourts

New Jersey Courts
eCourts Guardianship Case Management Basics

- 'Accounting?' is located in Paragraph 9.

3) Bond fields: if the bond is amended, update the information in 'Amended Bond?'. Bond is located in Paragraph 2 of the Model Judgment.
4) 'Guardian(s) Limitations': is located in Paragraph 5 of the Model Judgment Multiple answers can be selected by using CTRL + Left Click.
5) 'Firearms Rights Retained?' is usually no, but refer to Paragraph 1 (final sentence) of the Model Judgment.

- Judge Name: select the judge who signed the most recent judgment.
- Judgment Comments:
for important information that does not fit into other fields.


NOTE: if a case needs to be updated because an Amended Judgment has been entered, the paragraph numbers referenced above may not match. Always refer to the specific judgment.
eCourts Guardianship Case Management Basics

## Amended Judgments

For details on entering
Amended Judgments, refer to the Entering an Amended Judgment reference guide.

In Case Management, if there is an Amended Judgment entered on a case, new fields display:
'Amended Judgment Date': the stamped filed date.
'Supplemental Inventory Required': whether the Amended Judgment requires the guardian to file a new Inventory Report.
'Noticing Date': this is either the Initial Judgment Date or the Amended Judgment Date, depending on the terms of the Amended Judgment.

The Noticing Date controls when a required report is due from the guardian(s).


NOTE: The 'Amended Judgment Date' and 'Noticing Date' fields can only be updated by Program Coordinators.

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## Estate Value

This section tracks the value of the guardianship estate over the life of the case.
'Initial Estate Value' is the value of the estate at the beginning of the case.
'Current Net Estate Value' is the value of the estate as reported by the guardian(s) in their periodic reports (Annual Report, EZ Accounting,
Comprehensive Accounting, SS Representative Payee Report).

NOTE: The values displayed in the table are captured:

1) when reports are uploaded to the Case Jacket; and
2) if the 'Net Estate Value' field is updated in Report Review during the review process.

| - Estate Value | Initial Estate Value: \$ 100,000 |  |  | Current Net Estate Value: $\mathbf{\$ 8 3 , 5 0 0}$ |
| :---: | :---: | :---: | :---: | :---: |
|  | Initial Estate Value: 100,000 |  |  |  |
|  | Date | Estate Value | Action | Entered By |
|  | 02/18/2019 | \$83,500 | EZ Accounting Report | susan.flynn |
|  | 02/15/2018 | \$90,000 | EZ Accounting Report | susan.flynn |
|  | 03/03/2017 | \$100,000 | Inventory Report | susan.flynn |
|  | 12/31/2016 | \$75,000 | Case Initiation Documents | susan.flynn |


| - Estate Value | Initial Estate Value: \$ 100,000 |  | Current Net Estate Value: \$ 76,450 |
| :---: | :---: | :---: | :---: |
|  | Initial Estate Value: <br> 100,000 |  |  |
| Date | Estate Value | Action | Entered By |
| 02/14/2020 | \$76,450 | EZ Accounting Report | susan.flynn |
| 02/18/2019 | \$83,500 | EZ Accounting Report | susan.fifyn |
| 02/15/2018 | \$90,000 | EZ Accounting Report | susan.ffynn |
| 03/08/2017 | \$100,000 | Inventory Report | susan.fifyn |
| 12/31/2016 | \$75,000 | Case Initiation Documents | susan.fiynn |

eCourts Guardianship Case Management Basics

## Incapacitated Person (IP) Profile

The information about the IP is contained in the profile.

If the IP's address changes, or other information changes, updates are captured on this screen. Click 'Save' to save any changes.

NOTE: if the IP's current residence is not the same as home address, select ' No ' and enter the current residence address. For example, if the IP is temporarily residing in a medical facility.

eCourts Guardianship Case Management Basics

## IP Attorney Profile

This is the attorney who represented the IP during the guardianship action.

The 'STATUS' on the right side of the profile indicates whether the attorney was discharged from representing the IP after the Judgment was entered. If the attorney was discharged, the status should be 'INACTIVE'. If the attorney was not discharged, the status should be 'ACTIVE'. Refer to Paragraph 13 of the Model Judgment.

If a new attorney is appointed to represent the IP, or if the wrong attorney is associated to the case, replace the attorney by entering the correct Attorney Bar ID and clicking 'Search'. Select the radio button for the correct attorney and click 'Save'. If the Bar ID is not known, use the 'Search Attorney Index' link.

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If no attorney is associated with a case, follow the instructions above to add the attorney, if the information is available. If not, leave this section blank.


If an attorney is associated to the case but is "unselected" as shown to the right, it means that a change has been made to the attorney profile in the attorney registration system. Select the radio button and click 'Save' to remedy this.

NOTE: if an attorney is active (not discharged from representing the IP) and is unselected, then no overdue notices will be sent to him/her. It is important to re-select they attorney so that any overdue notices are sent.

NOTE: only 1 attorney can be associated to a case.

## NJCourts

## Guardian Profiles

1) Each guardian has his/her own profile page.
2) Appointment Date: the filed date of the Letters of Guardianship (qualification documents). If this is blank, the Letters have not been uploaded to Case Jacket.
3) Status: ACTIVE means the person is currently serving as guardian. INACTIVE means the person has been discharged or removed by the court.
4) 'New Qualification Required?': if this box is checked, no Letters have been received for the guardian.

This box clears when:

- Letters are uploaded; OR
- An overdue notice has been sent to the guardian



## eCourts Guardianship Case Management Basics

## Making updates to guardian profiles:

If an update needs to be made, make the change and click 'Save'

NOTE: if a guardian is
discharged or removed by the court, use 'Party Action' to change the status from ACTIVE to INACTIVE.

Inactive guardians do not receive overdue notices sent out on the case.
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## Case Action

The 'Case Action' twisty permits an open (active) case to be closed or deleted, or a closed case to be re-opened.

To close a case:

1) Select 'Close Case';
2) Select the reason for the closure and complete the other fields that display depending on the reason; and
3) Click 'Save'

To delete a case:

1) Select 'Delete Case';
2) Select the reason for deletion; and
3) Click 'Save'

NOTE: once a case is deleted, it cannot be re-opened. This is to be used only for cases incorrectly entered eCourts.



## NJCourts

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## Adding a Guardian

If a guardian needs to be added to an existing case, click Guardian $\oplus$, then:

1) Enter the name of the guardian;
2) Click 'Search';
3) If results display in Search Results, select the radio button next to the correct guardian; and
4) Click 'Continue'

## NOTE:

- If the guardian does not already exist in the system, no results will display and 'Add New Guardian' is selected.
- If none of the guardians displayed in the search results are the correct person, also select 'Add New Guardian'.
- A guardian profile can be updated. Do not 'Add New Guardian' if guardian information needs to be updated.


| - Case Details | County Docket No.: p-456-20 |  | View Case Jacket |
| :---: | :---: | :---: | :---: |
| County: BERGEN | Status: ACTIVE | Date Filed: 01/08/2020 |  |
| - Judgment | 02/04/2020 |  |  |
| - Estate Value | Initial Estate Value: \$ | Current Net Estate Value: \$ |  |
| - Incapacitated Person (IP) Profile | WILLIAM WATTS |  | STATUS: ACTIVE |
| - IP Attorney Profile | TEST ERIC BRAND III |  | STATUS: INACTIVE |
| - Guardian Profile | PAUL PIERCE | Appointment Date: | STATUS: ACTIVE |
| - Case Action |  |  |  |
| Guardian |  |  | Find New Case |



| Search Results |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Select | Party Name | Address | Phone 1 | DOB | NJ Attorney ID |  |
| $\bigcirc$ | Martin Morse | Court St Montclair 09833 |  |  |  |  |
| $\bigcirc$ | Martin Morse | Court St Montclair 08833 |  |  |  |  |
| 0 \% 3 | Martin L Morse | Court St Montclair 08833 | 2015556666 | 09/07/1983 |  | 4 |
|  |  |  |  | Cancel | Add New Guardian | Continue |

## NJCourts

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Completing the guardian profile:

1) Select the appropriate party type;
2) Answer 'Is the Guardian an Attorney?';
3) Click 'Save'

NOTE: if other information needs to be updated, make those updates on this page.

A success message will display, and the newly added guardian will display.


## NJCourts

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## Legacy cases

Cases that were created in the old system ("GMS" or the Guardianship Monitoring System), have a blue message reminding users to check the reporting requirements to ensure that they are accurate.

Please review these cases to update reporting requirements if necessary:

1) Open the Judgment twisty
2) If 'Annual Report' is selected, make sure that is the report ordered in the Judgment.
3) If the Judgment orders a Well-Being Report and/or an EZ Accounting, Comprehensive Accounting or Social Security Representative Payee Report, make those updates and click 'Save'.

